

## Limited Warranty Against Defects

Olsson-AG Pty Ltd T/A Clipex and its successors and assigns ("Clipex") provides the following limited warranty against defects to:

### EXCLUSION FENCING

#### Parties

Olsson -AG (OAG) PTY LTD ABN45 161 389 297  
PO Box 3307, Darra QLD 4076  
OAG PTY LTD (Supplier)

And

Buyer (As stated on Invoice)

#### Confidentiality

The parties agree that the information contained within this warranty is exclusive to the parties and shall not be disclosed unless required to do so by law or with express written permission of the parties.

#### Product Warranty

This warranty applies to 2018 produced Exclusion wire including:

Code	Description

#### Product Warranty

This warranty applies to the products provided by Order # \_\_\_\_\_

#### Warranty Duration

The term of this warranty is 10 years commencing the date of purchase as shown on the registered invoice.

The term of this warranty is \_\_\_\_ years commencing on \_\_\_\_\_ and concluding on \_\_\_\_\_

### **Warranty**

OAG warrants that the goods supplied are fit for purpose as Exclusion Fencing. In the event that the goods are found to be defective and not fit for purpose as Exclusion Fencing OAG will remedy the defect by repairing the affected goods. Where a repair is not successful in restoring a fit for purpose Exclusion Fence the affected goods may be replaced.

The warranty does not extend to corrosion caused by exceptional environmental conditions including but not limited to flood, fire, damage or extreme salt exposure.

### **Warranty** \_\_\_\_\_

OAG warrants that the structural integrity of the top wires on the stated fencing goods is sound. In the event that the goods are found to be defective and not structurally sound, OAG will remedy the defect by repairing the affected goods. Where a repair is not successful in restoring structural integrity the affected goods may be replaced.

The warranty does not extend to corrosion caused by exceptional environmental conditions including but not limited to flood, fire, damage or extreme salt exposure.

### **Transferability**

This warranty is between the parties and can not be transferred to other parties without express written approval from the Supplier.

### **Registering the Warranty**

All invoices must be registered with OAG C/O Clipex within 10 days of receipt of invoice. The invoice must be registered by completing the attached Warranty Registration form and submitting via email to [support@clipex.com.au](mailto:support@clipex.com.au).

### **Voiding Warranty**

The warranty may be void if:

- The warranty is not registered as per the registration process.
- The goods have been installed incorrectly or not installed for its intended purpose i.e. Exclusion Fencing.
- The warranty claim is submitted more than 30 days of becoming aware of a defect.

### **Warranty Exclusions**

The warranty does not extend to any loss of profit, products, loss of revenue, loss of use, loss of goodwill, lost opportunity, overheads or expenses or any indirect or consequential damages. OAG's liability therefore is hereby excluded if such a liability arises.

### **Making a Warranty Claim**

In order to make a warranty claim the attached Warranty Claim form must be completed and returned to OAG via email to [support@clipex.com.au](mailto:support@clipex.com.au) within immediate notice of the warranty issue.

Date:

## WARRANTY REGISTRATION FORM

Warranty Providers Name:

Olsson - Ag Pty Ltd / TA Clipex | **ABN:** 45 389 297

Warranty Providers Address:

PO Box 3307 Darra, QLD 4076

### Personal Information

Name:

Address:

Email:

Phone:

Mobile:

*Please complete customer / registration information below*

### Company Information

Registered Business Name:

ABN:

Registered Business Address:

### Product Information

Invoice Number:

Invoice Date:

Invoice Enclosed / Attached:  
*(tick box)*

Yes:

No:

Products:

Installation address for the goods  
*(if different to address):*

Date:

## WARRANTY CLAIM FORM

Warranty Providers Name:

Olsson - Ag Pty Ltd / TA Clipex | **ABN:** 45 389 297

Warranty Providers Address:

PO Box 3307 Darra, QLD 4076

### Personal Information

Name:

Address:

Email:

Phone:

*Please complete customer / claim information below*

Mobile:

### Company Information

Registered Business Name:

ABN:

Registered Business Address:

### Product Information

Invoice Number:

Invoice Date:

Invoice Enclosed / Attached:  
*(tick box)*

Yes:

No:

Products:

Installation address for the goods  
*(if different to address):*

Description of defects:

*(Give as much detail as possible  
Attach additional page if required)*

Date:

## WARRANTY CLAIM FORM

Warranty Providers Name:

Olsson - Ag Pty Ltd / TA Clipex | **ABN:** 45 389 297

Warranty Providers Address:

PO Box 3307 Darra, QLD 4076

### Warranty Claim Details

Date:

Warranty Registration Number:

Claim Description:

*(provide details of affected products)*

*Please complete customer / claim information below*

### Supporting Information

*(Include any photos and or other information to support the claim):*

### Customer Disclaimer

Yes:

No:

I hereby declare that the information provided above is true and correct and to the best of my knowledge and belief and I have complied with all the conditions of the warranty.

Signed:

Name:

Date:

**Please note**, the issue or completion of this form by the Customer does not constitute an admission of liability by Clipex.

### OAG Disclaimer

#### Please note that warranties do not cover the following:

- The warranty is not registered as per the registration process.
- The goods have been installed incorrectly or not installed for its intended purpose i.e. Exclusion Fencing.

Description of defects:

*(Give as much detail as possible  
Attach additional page if required)*